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PUBLIC ON 12TH NOVEMBER, 2019 AT THE SENYA DA PRIMARY SCHOOL PREMISES

INTRODUCTION

One of the standards for measuring the performance of the Public Relations and Complaints Committee (PRCC) is the holding of sensitization meetings. It is for this reason that the Awutu Senya District Assembly held a public forum at the Awutu Durbar grounds. The durbar was also held to known to the populace the functions of the Public Relations and Complaints Committee.

The meeting started with a prayer said by Assistant Director, William Ekow Ghansah. The Chairman of the Awutu Senya District Public Relations and Complaints Committee (PRCC) promised to continually develop programs that explain the policies of the District Assembly and to publicize the activities of the Committee in the District. He made this declaration at a public sensitization program organized at the District capital, Awutu Beraku.

He educated the general public on the functions of the PRCC, which are the following;) the members of the public on the activities of the District Assembly;

- (b) Promote transparency Educate, probity and accountability in the dealings of the District Assembly with the public;
- (c) Investigate complaints or allegations made against the conduct of the District Chief Executive, members of the District Assembly, staff of the District Assembly and staff of the departments of the District Assembly;
- (d) investigate complaints or allegations of administrative injustice, abuse and misuse of office and violation of the fundamental human rights of any member of

the public in the District against the District Chief Executive, a member of the District Assembly, staff of the District Assembly and staff of the departments of the District Assembly;

- (e) investigate a complaint or allegation of failure made by a person about the performance of the District Assembly or a department of the District Assembly in the discharge of its statutory duty or corporate responsibilities; and
- (f) Perform any other functions reasonably related to its core functions that the District Assembly may decide.
- (2) The Public Relations and Complaints Committee shall not investigate a matter which is pending before a court or the Commission on Human Rights and Administrative Justice.
- (3) The Public Relations and Complaints Committee shall comply with the rules of natural justice in the performance of the functions of the Committee and make recommendations to the District Assembly in respect of its investigations for the appropriate action of the District Assembly.
- (4) The Public Relations and Complaints Committee may make the following specific recommendations through the District Assembly:
- (a) To the Electoral Commission to commence processes for the revocation of the mandate of an elected member of the District Assembly under subsections (1) to (6) of section 10;
- (b) To the President for the revocation of the appointment of an appointed member under subsections (7), (9) and (10) of section 10; or
- (c) To the President for the removal of the District Chief Executive from office.

(5) The Public Relations and Complaints Committee may also recommend that the District Assembly commences the processes to pass a vote of no confidence in the District Chief Executive.

The holding of public durbars will also help to promote transparency, accountability and probity. The Chairman also promised to periodically inform the public about the resources at the disposal of the Assembly and how it has been used. It also intends to show evidence of development in terms of physical projects and the delivery of quality services amongst others

The Chairman of the Committee also promised that the Committee shall conduct research into the public perception of the Assembly. This he believed will help the Assembly to act in ways that will win public confidence and support. The public support will be very vital for the Assembly whenever it is carrying out a social or developmental program.

The Chairman of the Committee, who is also the Presiding Member of the Assembly, said that the PRCC intends to manage the image of the Assembly by creating a mechanism within the District system to manage and maintain a clean image of District Assembly without the intervention of any external agency.

CLOSING

According to the Chairman, the PRCC exists to receive complaints made against the conduct of members and staff of the Assembly from the public and make recommendations to the Assembly and perform any action the Assembly may determine. The meeting came to a close with a prayer said by Hon. Ousmane Alhassan Pinto.